

Production Status – Covid-19

Dear valued customers,

We would like to express our appreciation for your daily business with us. In this opportunity, we really hope you are successful to take necessary safety measures to protect you, your family and team against Corona virus (Covid-19)

In Japan, expansion of Corona virus infection is not so rapid and fortunately NIKKISO is able to operate quite in normal way at both of sales and production, so far.

In this situation, I would like to share our status as follows.

- Production department observes no impact on production
- Our sub-suppliers also have no impact
- Importing items have some delay related to logistics including raw material for our sub-suppliers. At this moment, these delays are not significant and impact for delivery schedule is negligible. (It can be accumulated within assembly schedule arrangement)

However, we would like to have your understanding and necessary input for us about following points.

- Due to travel limitation, in case if you would like to cancel scheduled witness inspection, please let us know as soon as possible.
- On-site service by our mechanics is very difficult due to travel limitation. In case of emergency, please consider if pump can be returned to repair shop. If this is acceptable, please discuss with your nearest repair shop organization for their availability. The repair shop maybe closed due to local order. We will propose possible options

Best Regards,

NIKKISO Co., Ltd. Industrial division
Business Development Department



23th, March 2020