

LEWA SmartGlasses

Data glasses for diagnostics, maintenance and repair work.

The availability of systems and pumps is a key factor for success in producing companies. An operation standstill means a loss of sales. For this reason, prompt and precise fault diagnostics are essential. The LEWA SmartGlasses allow you to get in touch with a LEWA expert in a matter of minutes so that you can work together to come up with an initial diagnosis in case of a fault. This enables you to correct minor faults on your own with expert assistance. You benefit by minimizing downtimes and cutting down on preventable on-site services. What this ultimately means for you is more revenue and fewer costs.

Advantages of LEWA SmartGlasses:

Quick assistance from LEWA experts in the event of a fault

Cooperative initial diagnostics and remedying minor faults

The ability to bring LEWA experts into the process for maintenance and repair work

Video, sound and document transfer

Shorter waiting times and less on-site work by service technicians

Increased plant availability and safety

Approved for ATEX and IECEx Zone 1 and CSA C1-D1



LEWA SmartGlasses.

Get LEWA SmartGlasses as part of a maintenance agreement or as a stand-alone service. Both preconfigured data glasses and training from a LEWA service technician are included in the scope of delivery.

The data glasses allow you to make quick contact with the LEWA service center. Together with a LEWA expert, you inspect the system or the pump and make an initial diagnosis. Thanks to the data glasses, the LEWA expert sees “through your eyes” and gives you instructions on how to inspect the system/pump and how you can potentially correct the fault yourself. In addition to two-way video and sound transfer, the data glasses also make it possible to transfer documents such as operating manuals. A maintenance report is created for each incident and sent to you. This means complete transparency and reliability.

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	Service contract	“Stand-alone” SmartGlasses
Service description	LEWA SmartGlasses as part of a maintenance agreement	LEWA SmartGlasses for service
Scope of services	Data glasses, training, unlimited use	Data glasses, training, incident-dependent or time-dependent use
Invoicing	Included in the maintenance agreement	Customized service packages

